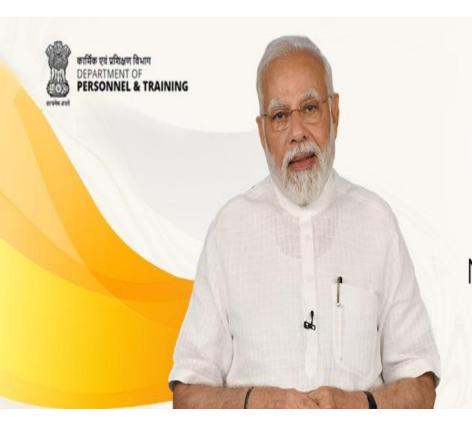


Mission Karmayogi कर्मयोगी अभियान





KARMAYOGI BHARAT

National Program for Civil Services
Capacity Building

Mission Karmayogi

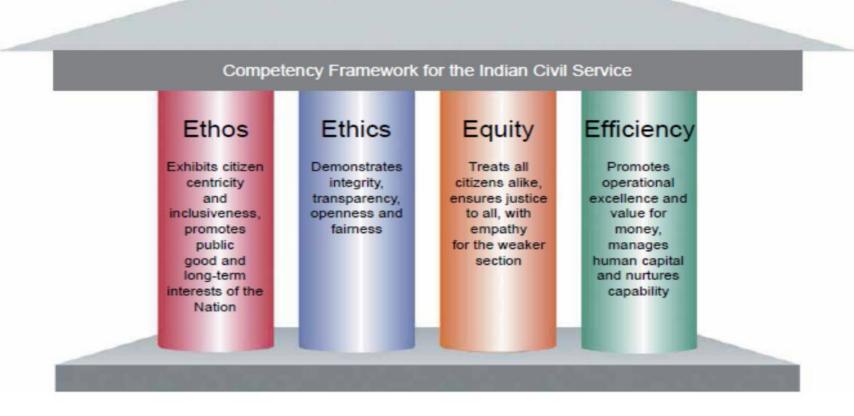
Six Pillars of Msn Karmayogi

Competency Framework

- Rule based to Role based HR Management
- Right person for right Job
- Life long learning

Mission Karmayogi

• A new competency framework for civil services; designed and divided in four sections: (i) Ethos, (ii) Ethics, (iii) Equity and (iv) Efficiency



Principles of Karmayogi

• Mission Karmayogi aims to prepare the Indian Civil Servant for the future by making him more:

- Creative & Constructive
- Imaginative & Innovative
- Proactive, Professional & Progressive
- Energetic & Enabling
- Transparent & Technology-enabled

Mission Karmayogi - Ethos

- Ethos has been further subdivided into:
 - (a) People First
 - (b) Strategic Thinking
 - (c) Organizational Awareness
 - (d) Commitment to the Organization
 - (e) Leading Others

48th APPPA - Organisational Awareness

Organisational Awareness

- Understanding of the
 - Organisation's mandate
 - Structure
 - Policies
 - Processes
 - Norms
 - Its interface with other organisations
 - Informal structure
 - Power dynamics
 - Constraints

Level 1: Understands Formal Structure

Knows who the key decision makers are

Understands

- Chain of command, positional power
- Rules and regulations
- Policies and procedures
- Standard operating procedures

Level 2: Understands Informal Structure

- Effective use of network for acquiring information, assistance and accomplishing work goals
- Recognises customs, norms, specific language of the organisation
- Recognises key players, decision-influencers, organisational constraints
- Applies this knowledge when formal structure does not work as desired

Level 3: Understands different Perspectives and Agendas

- Able to
 - Visualise other's perspectives
 - Articulate the agenda and concerns of stakeholders
 - Interpret the dynamics of various stakeholders

 Keeps oneself abreast of internal dynamics and external environment

Level 4: Recognises Coalition and Implication of their Agendas

Able to

- Identify different coalitions which are either hidden or less obvious
- Form unconventional partnerships to drive
 Organisational agenda

Understands the

- Objectives of the different coalitions and their impact
- Implication of the broad social and economic context for Civil Services

Level 5: Predicts the Building of Coalitions or Unstated Agendas

- Able to anticipates
 - Trend in the political environment and their impact on the organisation
 - The creation of coalitions and agendas of different factions and the multiple implications of these on the organisation
- Operates successfully in a variety of social, political and cultural environment

Skill-sets Need Development/ Improvement

- Communication Skills
- Analytical and research skills
- Flexibility/ adaptability
- Interpersonal abilities
- Decision making
- Leadership and management skills
- Creativity and innovation
- Computer and electronics skills
- Organisation specific skills

Key areas to focus on

- Building liaison/ networks
- Creating an inclusive environment
- Data driven decision making
- Achieving organisational goals
- Building an effective risk culture
- Addressing poor performance
- Fostering innovation and using modern training aids

CONCLUSION

Ethos: Ancient Indian Teaching

- Atmano Mokshartham, Jagat hitaya cha
- Archet dana manabhyam
- Paraspar Devo Bhava
- Yadishi bhavana yasya siddhi bhavati tadrishi
- Parasparam bhavayantah shreyah param bhavapsyathah
- Atmana Vindyate Viryam
- Yogah karmashu Kaushalam, Samatvam yoga uchyate
- Yad acharati shreshthah tad anusarati janah, sa yat pramanam karute lokastat anuvartate

Transformed Civil Services

Produce results	Produce performers
Organize men, materials, machines and	Mobilize men and sound out other
money	readiness
Plan, set goals, prepare schedules,	Obtain agreement and commitment on
checklists	means and ends
Motivate, praise, reprimand, punish, push	Inspire, empower, celebrate success,
people	mourn failure, draw people
Check, control, report at the command post	Set personal examples: be visible,
	accessible and always on the move
Coordinate, requisition, convene meetings	Facilitate, show ways to overcome
	obstacles, take part in informal gatherings
Instruct, issue notices, order, demand	Make queries, sound out ideas, encourage
compliance	suggestions
Manage others: I-centered	Manage yourself. Other centered, not
	egoistic

