

IIPA NEWSLETTER

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INSTITUTE NEWS

Workshop on Social Conflicts Analysis and Resolution Approaches

Sponsored by the Ministry of Personnel, Public Grievances and Pensions, the programme was conducted at IIPA for senior officers drawn from Central/state government departments from February 1-3. Besides enabling the participants to evolve a comprehensive understanding of social conflicts and approaches to conflict resolution with social justice, the programme provided an opportunity for them to share experience and analyse actual conflict situations and resolution strategies while insights from scholarly work in the area were shared to facilitate discussion on the possible approaches which they found meaningful in their own specific context. Programme faculty comprised guest speakers and the programme coordinator, Prof. Dolly Arora.

Programme for the Presidents and Members of the District Consumer Forums

Sponsored by the Ministry of Consumer Affairs, Food and Public Distribution under the guidance of the National Consumer Disputes Redressal Commission, the programme was conducted at IIPA by its Centre for Consumer Studies from February 22-26. Apart from elaborating and integrating the various provisions of the Consumer Protection Act and other legislation having a bearing on consumer protection, the programme was designed to enable the participants to: (i) appreciate the intricacies of judicial procedure in general and the requirements of fairness and reasonableness in the functioning of

Attn. Readers!

Members/readers are requested to suggest suitable topics for the forthcoming Special Issue of *Indian Journal of Public Administration* and *Lok Prashasan*. Suggestions can be sent either to the Asst. Publication Officer, IIPA, I.P. Estate, Ring Road, New Delhi-110002 or mailed to *dipankar56@gmail.com* latest by March 31,2016.

quasi-judicial bodies such as the consumer disputes redressal agencies in particular; (ii) effectively make use of the art of judgement-writing in delivering the orders of the consumer courts; (iii) appreciate the legal dimensions of the case laws developed in the area of consumer protection; and (iv) develop effective leadership for better administration of consumer justice. Programme faculty comprised guest speakers and in-house faculty. Prof. Suresh Misra and Dr. Sapna Chadah coordinated it.

Programme on Capacity Building

Sponsored by the Department of Science and Technology, the programme was conducted at IIPA for technical personnel of science and technology departments from February 22-March 4. The programme was designed to: (i) enhance the understanding of administrative and financial rules and procedures; (ii) provide an exposure to management related issues, problems and solutions; and (iii) enable cross learning and team work through preparation of group reports and presentations. Programme faculty comprised guest speakers and

in-house faculty. Prof. Aasha Kapur Mehta and Dr. Mamta Pathania coordinated it.

Programme on Best Practices in Urban Governance

Sponsored by the Ministry of Urban Development, the programme was conducted at IIPA by its Centre for Urban Studies from March 1-5. Apart from understanding the significance of best practices, the programme was designed to enable the participants to: (i) explain the importance of value-oriented public dealings; (ii) apply accountability mechanism in urban governance; and (iii) appreciate the flexible system of management to incorporate best practices. Programme faculty comprised guest speakers and the programme coordinators, Dr. Kusum Lata, Dr. Saket Bihari and Dr. Manan Dwivedi.

Faculty News

 Prof. P.K. Chaubey, Professor of Economics (Economic Administration): (i) moderated a lecture on "Implementation Rules for Fiscal Decentralisation" by Roy W. Bahl in Advanvced Professional Programme on Public Administration on January 20 in IIPA; (ii) participated in Sundarbans Workshop on "Community Resilience and Institutional Preparedness at Kolkata/Sundarbans" during January 30 to February 2; (iii) chaired a session on "Efficiency and Effectiveness in Banking Sector" in 3rd International Conference on "Booming Service Sector: From Achievements to Growth Prospects" on February 4, organised by Sri Guru Govind Singh College of Commerce, Delhi; (iv) chaired a technical session on "Environment" in the National Seminar on "Towards A Green Future" on February 5, in the Department of Economics, University of Allahabad; and (v) delivered a lecture on "Human Capital and Manpower" in a Refresher Course on Education in the Department of Education, University of Allahabad on February 6.

Research Project

IIPA in collaboration with the Indian Council of Social Science Research is undertaking a two-year research project entitled "PESA and Left Wing Extremism: A Case Study of the Affected Areas of Jharkhand, Odisha and Chhattisgarh". The project

would be a rigorous piece of research highlighting a number of pertinent issues regarding the evaluation of extremism in the affected areas along with looking at PESA as one of the tools that can be successfully employed to check the spread of Naxalism. On account of the above, Dr. Nupur Tiwari, Project Director and the research team visited Torpa and Gumla blocks of Khunti District to collect empirical field data and organised focus group discussion with the villagers, sarpanch, panchayat secretaries, ward members and media to analyse village development plan and violent manifestation in Naxal affected areas for proper implementation of PESA in letter and spirit.

Lecture

Dr. Richard Wright, Consultant, BBC, London and former Archive Preservation Specialist in Research and Development Department at BBC, London delivered a lecture on "Role of Archiving in Broadcasting" on February 16. With over 40 years of experience in broadcast archive technology and digitisation, Dr. Wright has led several prestigious European Commission projects such as - PrestoPRIME, PrestoSpace and Presto. Introducing the BBC's collection and development of its broadcast programmes in audio/video formats, he traced the mechanism of the archiving such collections since the colonial era. He highlighted India's endeavours in this direction while referring to All India Radio and Doordarshan archives. Along with archives being available with the print media, he appreciated the initiatives of the non-governmental publishing and broadcasting houses of India. He emphasised the need for in-depth R&D efforts required to maintain, explore and utilise the priceless content of the archives. Dr. Usha Mujoo Munshi and Smt. Sunita Gulati coordinated the programme.

Visitors

A 30-member students group with three faculty members from Shivaji University, Kolhapur visited the Institute on February 26. The students learned the significant role played by IIPA as the premier training institute of the nation and the role it plays in shaping the future executive of the nation. They had an interactive session with the Librarian of the Institute and were lectured on "Urban Development and Political Science" by Dr. Kusum Lata and Dr.

Manan Dwivedi, IIPA.

Dr. Victor Pineda, Disability Rights Advocate, visited IIPA on January 21. Dr. Pineda is a disability rights scholar, advocate, filmmaker, and also a person with significant disabilities. His research is being published in a book by an international publisher Palgrave/Springer and his documentary/web series Accessible India will be screened at The United Nations Conference of States Parties in June 2016. Dr. Pineda referred to the corpus of the theorisation on the people with disabilities wherein he mentioned that number of such persons is larger than is observed and recorded nationally and globally and related the significance of the enabling environment in the urban complexes. He interacted with the faculty at IIPA and discussed his vision. Dr. Kusum Lata and Dr. Manan Dwivedi coordinated the programme.

Swedish Ambassador Visits IIPA

Mr. Harald Sandberg, Swedish Ambassador to India, visited IIPA to interact with the participants of 41st APPPA on February 17. He was accompanied by Mr. Per Nilsson, Defence Attaché and Ms. Anna Uggla, Councellor, Political Affairs. Mr. Sandberg briefed the participants about Sweden and discussed about the emerging areas of cooperation between India and Sweden, which include energy, environment, smart urban management and defence production. Emphasising the need for innovations, he stated that his country attaches huge significance to relationship with India. Mr. Nilsson spoke about defence cooperation between the two countries; and Ms. Uggla spoke on developments in Swedish society and polity. Earlier, in his welcome address



Director presents a memento to Mr. Sandberg.

Dr. Tishyarakshit Chatterjee, Director of IIPA, mentioned his own close association with Swedish establishment, SIDA and some Swedish companies particularly those dealing with issues of environment and waste management. Prof. K.K. Pandey and Dr. Sachin Chowdhry coordinated the programme.

Case Study Completed

The study entitled "Integrated Cooperative Development Projects (ICDP) in Jhabua District in Madhya Pradesh" is a part of the national level evaluation carried out by IIPA for the National Cooperative Development Corporation (NCDC), New Delhi. In consultation with NCDC, a two-member team of IIPA comprising Prof. Vinod K. Sharma and Dr. Gadadhara Mohapatra conducted the impact evaluation study of ICDP in Jhabua district in Madhya Pradesh in 2014. The findings of the draft report were presented before the Board Members of NCDC and the final report incorporating the suggestions were successfully submitted to NCDC in April 2015. The main purpose of the study was to examine as to what extent the project has been able to achieve the objectives envisaged at the time of sanction of the projects in the selected district of Madhya Pradesh. It also examined the major constraints of the project and suggested suitable changes in the scheme so that better results are obtained in other projects under implementation. It also documented the case studies and success stories of cooperatives in the study area.

The Integrated Cooperative Development Project was sanctioned in Jhabua District of Madhya Pradesh during the year 2006-07 at a total cost of Rs.1235.50 lakh. The project ended with an expenditure of Rs. 1174.57 lakh on creation of various infrastructure and assistance for margin money/share capital under agriculture and allied sector. The major interventions that were undertaken throughout the project period were such as development of Large Area Multi-Purpose Societies (LAMPS), Primary Agri Marketing Societies (PAMS), Agricultural and Rural Development Bank (ARDB), District Central Cooperative Bank (DCCB), Wholesale Consumer Bhandar, Consumer Stores, Industrial Cooperatives- Cooperative Printing Press, Dairy Cooperative and Women Cooperatives. Under the ICDP Scheme, financial assistance to tribal cooperatives named as Large Sized Agricultural Multipurpose Cooperative Societies (LAMPS), Marketing Societies and Consumer Cooperatives, etc. are provided for development of infrastructural facilities such as construction of godowns, establishment of office & mini bank counters. Further for strengthening the working capital base, share capital and margin money assistance to LAMPS, Marketing societies and Consumer Wholesale Bhandar has been provided resulting in increased business in the district of Jhabua in Madhya Pradesh. Assistance is also provided for manpower development and motivation of members in the cooperatives. District Central Cooperative Bank (DCCB), Jhabua has been the Project Implementation Agency (PIA) for implementing the ICDP in the district. The DCCB-PIA is assisted by the Project Implementation Team (PIT) for implementing the ICDP. The Monitoring Cell, ICDP, Main Office, Bhopal with the help of the PIA, has prepared a Project Completion Report in 2012. Keeping in view the importance of manpower development and training, under ICDP scheme subsidy is provided for training, managerial assistance for project implementation, monitoring and preparation of reports and documentation.

The study team made the following observations based on the impact evaluation study visit carried out in Jhabua district of Madhya Pradesh: (i) Under the land allotment scheme of Government of Madhya Pradesh and the provisions of Madhya Pradesh Rajya Audyogik Bhumi Evam Audyogik Bhawan Prabandhan Niyam, 2008, 49 PAMS out of which 27 PAMS in Jhabua and 22 in Alirajpur have received land distributed through district collector. Further notice has been sent by the District collector to the Marketing Societies and Consumer Wholesale Store for applying for land allotment; (ii) The Large Sized Agricultural Multi-purposed Cooperative Societies (LAMPS) while providing fertilizer, insecticide-pesticide and PDS to the tribal villagers, have also established the Wheat Procurement Centre, where they purchase wheat from the registered members of the cooperative society at the minimum support price (MSP) and in the processing of procuring wheat, they recover if any, loan pending on the member with their consent; (iii) Agro Service Centre for Customer hiring has been established at the LAMPS level. Government of Madhya Pradesh felt that by using improved agricultural implements

productivity can increase by 15 to 20 per cent. Further it saves labour, time and money. Reducing man-hours and enhancing the power availability per hectare and source of additional income by custom hiring of tractors and high value equipment. Thus, few tribal cooperatives have got tractors from the state government and they give it on rent to the farmers for ploughing and charge Rs. 500 per hour from the farmers during agricultural seasons; (iv) Loan is disbursed to the members of the tribal cooperatives those who have deposited silver and other jewelries at the District Central Cooperative Bank Branch in Jhabua. Based on the amount of jewelries the tribal villagers have deposited in the bank, they get loan for agricultural and consumption purposes; (v) Agricultural produce is generally for self-consumption. Due to lack of irrigation facility and small land holding, tribals from the (Bhills, Bhilala, Patlia) community migrate to the nearest city in Bhopal and to the industrial cities in Dahod, Baroda in Gujarat, Kota-Rajasthan in search of job after cultivating their land and return during harvesting seasons. They pay the loan through the wage earned by migrating to the industrial cities in the states and outside of the state; (vi) The Zilla Thok Upbhokta Sahkari Bhandar Maryadit, Jhabua is engaged in providing LPG gas cylinder connection to the households in the nearby city through mini truck, running seven PDS shops and provides essential commodities such as sugar, wheat, rice, kerosene, jawar. The society is engaged in lead business and has about 13,000 accounts of customers who have taken LPG gas cylinder connection. It provides the gas cylinder at the door steps in Pitol, Jhabua, Kalyanpuri, Para and Palidevi. Rs. 21 is charged as transportation cost from the customers which is determined by the district collector, Jhabua. Apart from this, the Consumer Whole Sale Store has a cloth store, and stationery shop in its complex. During the discussion with the Manager and the Chairman of the Bhandar, it was suggested to provide financial assistance to open up shopping complex and/or super market and Small Scale Enterprises for Women; (vii) The business of the Primary Agri Marketing Society (PAMS) named as Vipanana Sanstha Maryadit at Petlawad has grown over the years. The society is engaged in supplying the fertilizer, seeds and PDS goods to the shops in the locality; (viii) A study team (Sahakari Adhyayana Bhramana) of 18 members comprising the Managers and Chairman of LAMPs visited Ahmedanagar, Maharashtra to explore the best practices in the cooperative sector. The visited societies were Kashti Vividh Karyakari Sewa Shakari Society Ltd., Ahmednagar; Vaikunth Mehta National Institute of Cooperative Management, Pune; Pune District Central Bank, Pune; and Ahmednagar District Central Cooperative Bank Ltd., Ahmednagar.

Following are some of the suggestions: (i) Several LAMPS have diversified their business with enhanced infrastructure such as godowns and office space created through ICDP. LAMPS are engaged in fertilizer business, PDS outlets, running mini-bank counter, disburse short-term loan, provide custom hiring services, work as wheat procurement centre. The workload of the LAMPS has increased, thus there is an urgent need to right size the LAMPS in terms of manpower; (ii) LAMPS should also be provided with the computer and IT infrastructure for maintaining the records and update the business turn over of these societies over the years; (iii) Under the land allotment scheme of Government of Madhya Pradesh, the LAMPS including marketing cooperatives and wholesale bhandar received one to two acres of land, thus, few LAMPS are planning to undertake LPG gas agency business; other cooperatives like the PAMS, Petlawad and distict wholesale consumer store, Jhabua are eager to establish super market in the town. Therefore, additional infrastructue such as additional godowns could be created by assessing the growing needs of the assisted societies and further financial assistance should be provided by NCDC in this regard; (iv) As the business volume of the marketing societies has increased over the years, hence, the societies like the Petlawad Marketing Society in Jhabua would like to utilise the available infrastructure to establish shopping complex. Thus, the clearance of the state government is required in this regard; (v) Office of the Deputy Registrar of Cooperative Societies should also be involved along with the DCCB in recovery of loan from assisted cooperatives such as marketing, industrial cooperatives, fisheries, women cooperatives and district wholesale bhandar; (vi) Some mechanisms should be developed by the District Central Cooperative Bank (DCCB) to take the responsibility of regular follow up of the assisted cooperatives in the district

in addition to recovering loans from them; (vii) During the impact evaluation study and discussion with the members of the LAMPS and other sociteies, the question often raised by various stakeholders was that the rate of interest on loan is quite high. It is suggested that loan should be given at current rate of interest, same as saving account interest rate; (viii) Share capital/working capital should be provided at low interest rates, which will create a conducive environment for further business development; (ix) Four Women Cooperatives at Ranapur, Meghnagar and Kattodi have received margin money through ICDP and have started primary milk cooperatives, PDS shop etc. Further, forming self help groups and involving women self help groups (WSHGs) could be promoted for micro-entrepreneurial activities in the district; (x) Six Cooperative Campus (where the LAMPS and CCB branch office, PDS shop, fertilizer districtbution centre, wheat procurement centre are in the same compound) are established in Alirajpur at Jobat, Bhawra, Umrali in Alirajpur district and Jhabua district at Rama branch in Kalidevi village, Thandla-Khejuri. The concept of cooperative campus has been more attractive for the members of the cooperative as they get all sorts of facilities in the same campus and the membership of the cooperatives has increased over the years. Therefore, it is suggested that similar cooperative campus could be built in the other regions of the state wherever land is available freely; and (xi) Meeting halls constructed by the cooperatives is useful in arranging meetings among the members of the cooperative and staffs relating to the cooperative society matters. Branch office-cum-meeting halls were constructed at Petlawad, Jobat and Kahiwada in Jhabua district. It was reported that meetings of 46 LAMPs are held at Petlawad in Jhabua and another 26 LAMPS meeting for the staff meetings held in Aliralpur district. It is suggested that well-performing LAMPS in the district should have the provision for constructing meeting halls, other LAMPS can conduct meetings by paying charges. All the assisted cooperatives should be provided with information communicatiuon technologies (ICT) based information network to upgrade their data base information on the progress of the cooperatives and their busines and to link important agricultural produce markets in the state and the State Agricultural Marketing

Boards and the Directorates. The study suggests that the schemes should also have taken up following activities under the ICDP for betterment of cooperatives in Jhabua: (a) Financing of LPG gas agency and super markets to those LAMPS which were benefited from the land allotment scheme in the past; (b) Provision of computer hardware and IT infrastructure to the LAMPS which are having huge amount of business activities, so that they can utilise the latest technology for financing and monitoring of loans; and (c) For milk society/ cooperatives the emphasis may be given on the value addition of milk produts and their marketing to give more benefits to members. The study also suggests the following further course of action

that could be considered while implementing similar programmes/projects by NCDC/DCCB: (i) Post project monitoring system is to maintain the continuity of momentum and further improvement in cooperative societies; (ii) Many societies in the district have the capacity to go for diversified activities and they have additional infrastructure need. This may be suitably addressed by NCDC/DCCB, (iii) Training awareness activities for the members should be continued even after the project completion; (iv) Apart from procurement, the societies can start warehousing receipt loan to avoid distress sale by the farmers; and (v) Midterm review should be conducted in the third year of project implementation.

NEWS FROM BRANCHES

Howrah Local Branch

4.

Prof. Sankar Kumar Sanyal, Vice-Chairman of the branch, delivered the key-note address on "125th Birth Anniversary of Dr. B.R. Ambedkar" on January 16. Prof. Asish Ray, Secretary of the branch, gave the inaugural address. Earlier, the branch felicitated Prof. Sankar Kumar Sanyal for representing India in World Parliament of Religions from October 15-19, 2015 at Salt Lake City, USA. Rtn. D.K. Das, Chairman of the branch, presided over the programme.

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I, Dipankar Guha, hereby declare that the particulars given above are true to the best of my knowledge and belief.

Sd/-(Dipankar Guha)

Dated: February 29, 2016

Karnataka Regional Branch

The Branch organised a lecture-meeting on January 30, in which Shri V. Balasubramanian, former Additional Chief Secretary, Government of Karnataka, spoke on "Water and the Future of Bengaluru". Dr. A. Ravindra, former Chief Secretary. Government of Karnataka, was the Chief Guest. Shri Balasubramanian dealt with all the issues regarding the growing population of Bengaluru and consequent major problems that will arise for supplying water to the greater metropolitan region of Bengaluru. Shri S. Ramanathan, Chairman of the branch, presided over the

Madhya Pradesh and **Chhattisgarh Regional Branch**

programme.

The branch organised a lecture-meeting on February 20, in which Dr. V.N. Alok, Associate Professor, IIPA spoke on "Fiscal Decentralisation and the Local Government". Dr. Alok pointed out that mere inclusion in the Constitution or a statute does not mean a strong system of local government. He mentioned that India and Brazil fall in the category of constitutional provisions for local government whereas the strongest system is in China where it exists mainly through executive instructions. It was the general opinion of the participants that mere elections held at regular intervals does not mean empowerment of local bodies. There has to be devolution of powers along with adequate funds.

Maharashtra Regional Branch

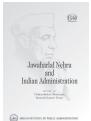
The branch in its annual general meeting, held on January 25, elected the following office-bearers for a twoyear term (2015-17): Chairman: Shri Swadheen S. Kshatriya; Secretary: Dr. Vijay Satbir Singh; Treasurer:

Shri V.V. Deodhar; Members: Dr. M.R. Kolhatkar, Dr. S.V. Ratnaparkhi, Shri Veerkumar Doshi and Shri Pramod Shah.

Tamil Nadu Regional Branch

The branch in collaboration with the Post Graduate and Research Department of Public Administration, Anna Adarsh College for Women organised a seminar on "Role of Youth in Public Administration" on January 30. It was attended by members of IIPA, faculty members and students of public administration and political science

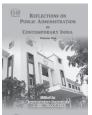
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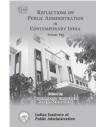
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2015): Jawaharlal Nehru, Sardar Vallabhbhai Patel, C. Rajagopalachari, Dr. Rajendra Prasad, Dr. Zakir Hussain, Morarji Desai, Dr. S. Radharkirishan, Govind Ballabh Pant, Jagjivan Ram, G.V. Mavalankar, N.V. Gadgil, Jayaprakash Narayan, John Matthai, V.T. Krishnamachari, C.D. Deshmukh, Atal Bihari Vajpayee, Rajiv Gandhi, D.R. Gadgil, A.P.J. Abdul Kalam, M. Hamid Ansari, Manmohan Siingh, Pranab Mukherjee, K.L. Shrimali, Karan Singh, Asoka Mehta, Swamii Ranganathananda. Balvantrav Manmohan Singh, Pranab Mukherjee, K.L. Shrimali, Karan Singh, Asoka Mehta, Swami Ranganathananda, Balvantray Mehta Justice P.B. Gajendragadkar, Justice J.S. Venna, A.D. Gorwala, N. Pillai, C.S. Venkatachari, B.K. Nehru, D.G. Karve, L.K. Jha, B. Sivaraman, L.P. Singh, B. Venkatappiah, P.C. Alexander, T.N. Chaturvedi, S. Lall, Tarlok Singh, S.G. Barve, V. Subramaniam, R.P. Khosla, B. Shiva Rao, Dharma Vira, V. Jagannadham, S.R. Maheshwari.

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In great attempts it is glorious even to fail-- Cassius Longinus

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from universities and colleges. Dr. Jayashree Ghosh, Principal, Anna Adarsh College for Women welcomed the gathering. The presidential address was given by Thiru P.R. Shampath, Chairman of the branch. He pointed out the need for tapping the inherent potentialities of youth to the fullest level to bring about transformation in the country. Thiru R. Nataraj, former Director General of Police, Tamil Nadu delivered the special address. In his address, he stated that the youth power is a formidable one in bringing about the desired change in any society. The youth should first understand that life is nothing but a series of struggles and without

encountering difficulties, achievements are not possible. Chief Guest Thiru R. Nataraj, released The New Administrator newsletter. After the floor discussion, an oratorical competition on the same topic was held at inter-collegiate level. Thiru R. Nataraj, Thiru D. Jothi Jagarajan, Vice-Chairman of the branch and Thiru T. Munuswamy acted as panel of judges and selected prize winners. Ms. R. Aishwarya of JBAS College for Women won the first prize. Ms. Brittina Bursom, Anna Adarsh College for Women secured the second prize; and the third prize was awarded to Shri M. Gurusaravanan of Rajiv Gandhi National Institute of Youth Development.

INDIAN INSTITUTE OF PUBLIC ADMINISTRATION

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Quotable Quotes

- What happens is not as important as how you react to what happens— Thaddeus Golas
- Without knowing the force of words, it is impossible to know men— Confucius
- The only good is knowledge and the only evil is ignorance—Socrates
- Respond intelligently even to unintelligent treatment—Lao-tse
- The person who will not stand for something will fall for anything—Zig Ziglar
- Your worth consists in what you are and not in what you have—Thomas
 Alva Edison

Editor: Dr. Tishya Chatterjee